

PPP FORGIVENESS APPLICATION PORTAL LOGIN UNABLE TO LOGIN

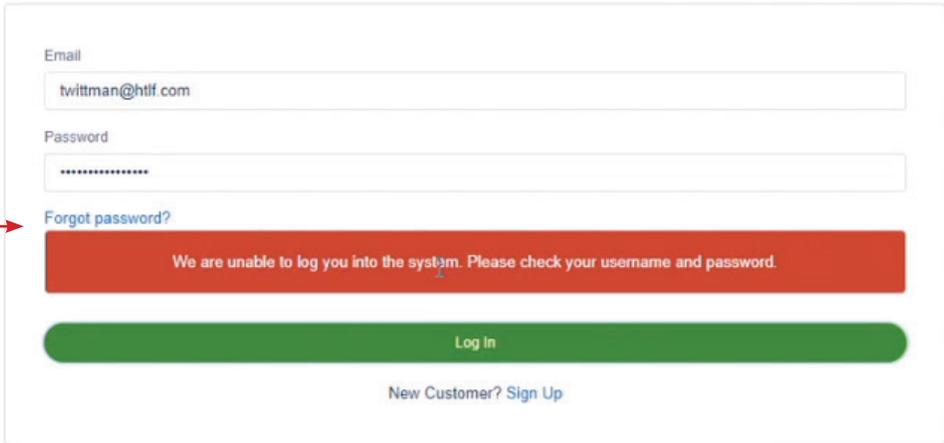
RESET A PASSWORD

If you are unable to login, or have tried to login with an incorrect password, follow instructions below:

1. Choose **Forgot Password**
2. In the pop up window, insert your **Email** and click **Reset Password**

Welcome back!

Log in to continue.

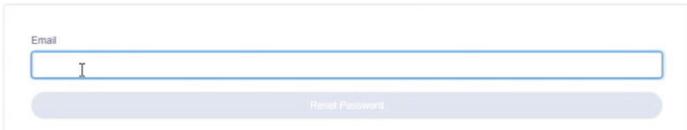


The screenshot shows a login form with the following elements:

- Email input field containing "twittman@htlf.com"
- Password input field with masked characters "*****"
- A link labeled "Forgot password?" in blue text, which is highlighted by a red arrow and a black circle containing the number "1".
- A red error message box: "We are unable to log you into the system. Please check your username and password."
- A green "Log In" button.
- A link: "New Customer? Sign Up"

Forgot your password?

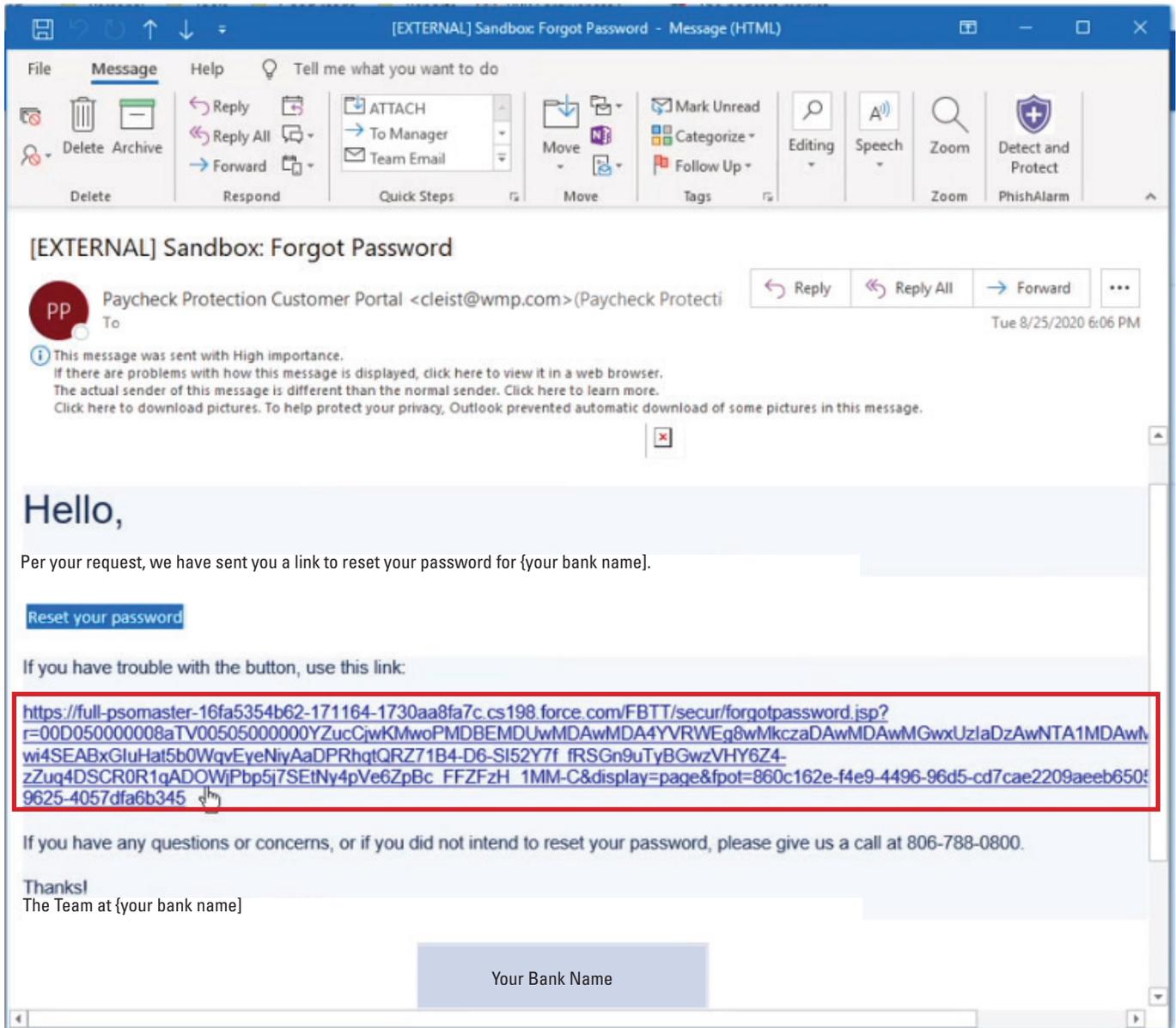
We'll send you an email with a link to reset it.



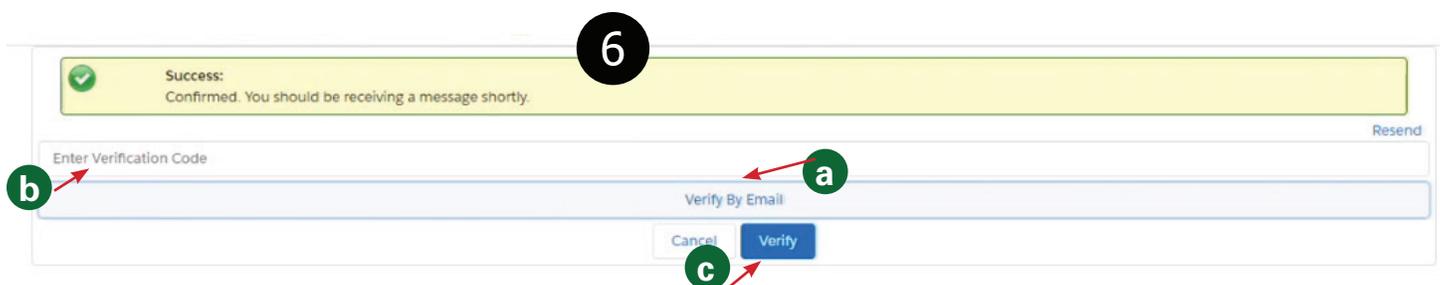
The screenshot shows a form for password reset with the following elements:

- An empty "Email" input field, highlighted by a red arrow and a black circle containing the number "2".
- A light blue "Reset Password" button.

5. You will receive an email immediately in your inbox like the one below. Please select the **URL link** to continue. **NOTE:** *If you do not receive the email, it may not match what we have in the system. Please reach out to your Relationship Manager and ask that they have the team correct. it.*



6. You may be asked to enter **Verification by Email**. If so, please follow these instructions:
- Select **Verify by Email**
 - Copy the code and enter as shown below
 - Click **Verify**



7. You will be asked to **Create a Password** then click **Login**

Create a Password

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Passwords should be at least:

- 8 characters
- 1 lowercase letter
- 1 uppercase letter
- 1 number
- 1 special character (! # \$ % - _ = + < >)

Create a unique password and use it for this site only.

Retype Password

Login

8. Once in the portal, navigate to the **Marketplace** to begin your application

9. Click **Apply**

PAYCHECK PROTECTION PROGRAM
FORGIVENESS APPLICATION

Dashboard

Marketplace

8

Welcome to your dashboard

Thanks for visiting. Upload documents, check the status of your products, and keep in touch!

Paycheck Protection Program Forgiveness

Apply

9

10. If you you have already started an application and are returning to complete, you can find it on your home screen under **Incomplete Applications**

PAYCHECK PROTECTION PROGRAM
FORGIVENESS APPLICATION

Dashboard

Marketplace

Welcome to your dash

Thanks for visiting. Upload documents, check the st

✓ TO-DO LIST

Incomplete Applications

10

Paycheck Protection Program Forgiveness