



Illinois Bank & Trust is a Member EQUAL HOUSING LENDER

**BUSINESS SERVICE AND SUPPORT – FOR YOUR DAILY BANKING NEEDS:**

***Available Monday-Friday, 8:00 a.m. – 7:00 p.m. Central Time***

***Direct: 815.637.7868 or Toll-Free: 877.812.1558***

#1	#2	#3	#4	#5
<ul style="list-style-type: none"> <li>• General Account Inquiry</li> <li>• Online Banking Navigation</li> <li>• Password Reset</li> <li>• Account Fraud (ACH/Check)</li> <li>• Debit Card Inquiry</li> <li>• Bill Pay Inquiries</li> <li>• eStatement</li> <li>• Check Orders / Reorders</li> <li>• Mobile Remote Deposit</li> <li>• Address Changes</li> </ul>	<ul style="list-style-type: none"> <li>• ACH Origination</li> <li>• Wire Origination</li> <li>• Temporary Limit Increases</li> <li>• Positive Pay</li> <li>• File Testing</li> <li>• Payment Approval</li> <li>• Token Assistance</li> </ul>	<ul style="list-style-type: none"> <li>• eDeposit (Remote Deposit)</li> <li>• Lockbox</li> </ul>	<ul style="list-style-type: none"> <li>• Commercial Card Technology and Card Admin Support</li> <li>• eZBusiness Card Management Platform</li> <li>• Visa® Spend Clarity</li> <li>• Electronic Accounts Payable or Integrated Payables</li> </ul>	<ul style="list-style-type: none"> <li>• Open New Accounts</li> <li>• Maintenance to Existing Account / Signer Updates</li> </ul>

*For more secure responses to your daily needs, you can also utilize our secure InBusiness or eZBusiness Online Banking messaging centers. Messages received before 1:00 p.m. local time will receive a response that same business day. Available resources, tools, user guides, samples, templates, and how to send secure messages can be found in our Resource Center on our website: <https://www.illinoisbank.com/resource-center>*